



ANNUAL REPORT

2018-2019



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WHO WE ARE

The Kirribilli Centre (TKC) is an independent, non-profit, communitybased organisation that delivers a range of programs, services and events that respond to a broad spectrum of local community interests and needs.

OUR MISSION is to provide services that strengthen and serve our community sustainably.

OUR VISION is to provide leadership in communities to ensure that people feel included and are recognised for their abilities, cultures and strengths.

OUR VALUES are respect, integrity, inclusion and innovation.

WHAT WE OFFER

The TKC is a welcoming place for the community of North Sydney to meet, relax, heal, create and learn. It offers heritage rooms for hire, an extensive library collection, a play group run by parents, art and entertainment events as well as a wide range of information and classes for all age groups. The TKC also manages the popular Kirribilli Markets and the reputable Bradfield Park Carers Program for carers of people with a mental illness.

OUR COMMUNITY

Bringing people together and supporting our community

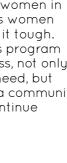
TKC is a hub of support for the community. We are absolutely delighted to welcome everyone from newborns up to 100 (our wonderful Bridge member Audrey turned 100 last December) and everyone in-between.

This year our community has come together to support charities and those most in need. Our knitters outdid themselves, with hundreds of handmade knitted goods going to the homeless, and also knitting poppies for our remembrance wall. Our Share the Dignity drive was once again the largest number of sanitary items collected from TKC, which go to women in shelters, homeless women and those finding it tough.

Our Being Mums program was a huge success, not only helping mums in need, but helping to create a community of women who continue

to support each other, and who regularly come to TKC to meet. It is wonderful to see a group of mums who once struggled, now able to socialise and become part of our community.







Here at TKC, we value our volunteers, we think they are absolutely wonderful. Both Gretel and Shahla have been at our centre for a number of years and are an integral part of our TKC family. Without their hard work and dedication our library wouldn't be in the fantastic condition it is. Many families have enjoyed and continue to enjoy our library.

It's always wonderful to find out what motivates people to volunteer and what it means to them. So, with this in mind. we asked both Gretel and Shahla to put a few words together.

Gretel Jones

Volunteering at the Kirribilli neighbourhood centre is always interesting because of the wide range of programs that are running in this beautiful old sandstone building. I volunteer in the library, which, for anyone who loves and values books and reading, is the ideal niche.

The work isn't onerous, and I get the opportunity to chat to people who use the library, other volunteers and staff at the centre. And I have the satisfaction of knowing that I am doing something to help the community; volunteers are always valued and appreciated for the work that they do. Even if they spend relatively little time each week actually doing it! Gretel Jones TKC Librarian

Shahla Talili

I have been volunteering at different levels and different community centres since 2002 after I retired. Volunteering gives me sense of satisfaction of helping others and also being part of Community.

In the past ten years that I have been part of the Kirribilli neighbourhood centre, I have loved every minute I spend here, I love to come and see happy welcoming faces every time and being part of a big group who are willing to help others. We are lucky to have this centre for people in need and also volunteers.

I think many of us can be part of this centre if have spare time. I believe what comes around goes around.



OUR 2019 CO-CHAIR REPORT

The Kirribilli Centre is a wonderful hub where all members of the community are welcome. From enjoying a yoga class to browsing in the library or engaging with other parents during one of the many playaroups, there is something for everyone at TKC. In 2019, our committed staff, voluntary board members and volunteers, together with our loyal supporters from local government and business, have all played their part to ensure that TKC continues to be a welcoming space and an invaluable community asset for all to enjoy.

Our valued staff have continued to work hard this year increasing the number of visitors to TKC with new programs and events such as the 'Mums and Bubs Easter Egg Hunt', an art exhibition with Andrew Smith, a wonderful concert with proceeds going to Dementia Australia, and the annual Seniors' lunch where we both enjoyed meeting many of our local seniors, to name just a few. TKC's most popular classes, including yoga, continue to grow in popularity with new days and times added over the year.

Our staff have continued to explore new opportunities for promoting room hire this year, which has resulted in the increased use of the beautiful rooms here at TKC. Some of the rooms have also undergone a refresh with new furniture, paint and carpet - the back balcony with its new furniture and sunshades is now a particularly welcoming and popular space. It is wonderful to see the building being utilised in a variety of ways from strata/ business meetings to music lessons. There is certainly an increasing awareness of the facilities the Centre offers to the community. This year we would like to acknowledge and thank Jo and Justyna

for all their hard work in the room hire area.

In our Co-Chair report last year, we wrote about the changes to the NDIS (National Disability and Insurance Scheme) and how the withdrawal of financial support would affect TKC and the Bradfield Park Carer's Program. While these changes have meant the gradual winding down of the Carers' Program this year, and with that the departure of Akiko Tomiko who has worked tirelessly to support our carers over the past eight years, we have in the last financial year enjoyed an unexpected extension of the NDIS funding. This has enabled TKC to continue to support a smaller group of carers and assist them in the transition to the new NDIS service model. A number of practical carerspecific workshops have been run by TKC throughout the year and space has been made available at the Centre where carers can meet and support each other through well-being and peer support groups.

With a combination of stunning location and highquality stall offerings, our efficiently run markets continue to attract locals and many visitors each weekend and provide TKC with one of its most valuable income sources. Financially TKC is in a strong position and finished the financial year with a surplus thanks to the hard and dedicated work of all our staff. Thanks go to the market team for their continued efforts this year in creating one of the best markets in Sydney. It has also been exciting to watch engagement grow throughout the year on our social media platforms, not only with the markets, but with TKC as a whole, through the hard work put in by staff paying off with a visible increase in the outreach into our community. We are so thankful to

the network of external organisations that continue to support TKC every year. In particular, we would like to acknowledge the financial support and ongoing advice and assistance from the North Sydney Council. This year the Council organised for the Old Library to have new carpet installed and this has greatly increased the popularity of this room for hire.

We would also like to thank everyone on the Board, each of whom has contributed in their own special way. We were sad to accept the resignation of Lyn Huxham earlier this year. Lyn has served on the Board for the past nine years and will be missed by everyone at the Centre. Lyn's enthusiasm for TKC's success and her ongoing accountability as a Board member has served TKC very well over the years and we are incredibly grateful for Lyn's enormous commitment on the Board. We have both also decided not to put ourselves up for re-election this year and are extremely grateful for the privilege of serving on the TKC Board over the years. We have a number of new Board members who have joined over the course of the year and we wish the newly refreshed Board much success over the coming years.

Finally, we would like to say a very special thank you to Carl and all the staff for their valuable contributions and their energy in making TKC the special place it has been this year. Our staff and Centre have continued to be supported in 2019 by our wonderful team of volunteers some of whom have been with us for many years. We would like to extend our sincere thanks to our volunteers for their time, energy and commitment to the Centre.

Janet Gilbert & Jenny Roll CO-CHAIRS





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MESSAGE FROM THE GENERAL MANAGER

This year we have continued where possible to reduce expenditure without impacting on our services to the communitu.

The Kirribilli Centre continues to play a significant role in the community. It is a meeting place, a place to learn new things and develop new skills. We continue to provide services that endeavour to keep the mind and body active. A place for parents to meet with young ones to meet while their children play in the safe environment. This year we made a commitment to purchase some new toys for our toy shed. I am happy to report that the toys are in the toy shed and been used by the children. The number of parents and children using the back play area has continued to increase.

We also made a significant expenditure in upgrading furniture in many of the rooms and outside on our balcony. This we hope will entice more organisations and individuals to hire the rooms and spaces here at the Kirribilli Centre in fact this year we had a wedding held at the Centre. We hope to be hold more small bespoke functions here at the Kirribilli Centre.

The number of people using the centre has steadily increased. Our yoga classes continue to prove popular with 2764 occasions of service and seven classes throughout the week. We introduced our wellbeing for seniors – strength and balance class this program is jointly funded by the Kirribilli Centre, North Sydney Council and Club Norths. Club North also funded Being Mums, a group for mum to be supported with trained professionals. We also held some several children's activities days such as cookie decorating, Kids festival and our ever popular drumming day.

Thanks to the great efforts of the staff at the Kirribilli Centre we saw an increase in revenue from last financial year. Not an easy task when you think about all the competition in the room hire market place. Great work by Jo and Justyna in marketing and showing potential room hirers around this wonderful building.

The Kirribilli Markets continues to be the main source of funding for the Kirribilli Centre and the work that the centre does. Paul (Markets Manager) and the team work hard to keep stall holders happy and ensuring that there is a great buzz about the Kirribilli Markets.

We continue to look for new opportunities of funding sources from government and non-government as the funding for the Carers Program has now come to an end. We did however make a commitment to continue to support carers in some form and to that end we have re-aligned the Carers program to be a peer support program where volunteer peer- support carers with a lived experience support other that maybe going through a difficult time.

Finally, I would like to say a big THANK YOU to you our community that use the centre each and every day thank you for your suggests and input into the life of the Kirribilli Centre.

A big thank you to a supportive, talented Board for your generous contributions this year in ensuring efficient governance of the centre. We say good bye to Lyn Huxham and thank you for your 9 years of services to the Kirribilli Centre. Your input will be greatly missed.

Thank you to the Mayor and Councillors of North Sydney Council, and to all the wonderful Council staff.

Lastly a Big Thank You to my wonderful staff and volunteers who are talented, creative and give above and beyond in ensuring that the Kirribilli Centre is run in a professional and welcoming manner.

Carl Piraino GENERAL MANAGER



MARKETING, PROGRAMMING AND ROOM HIRE

HIGHLIGHTS

This year has seen several new initiatives put in place, which has helped grow our room hire bookings, events, and more importantly our community engagement.

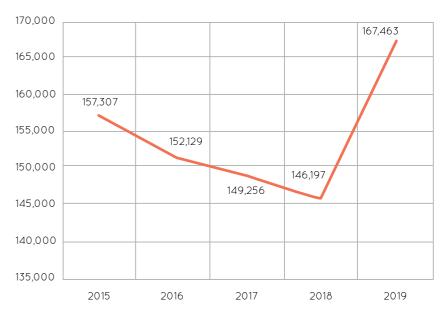
ROOM HIRE

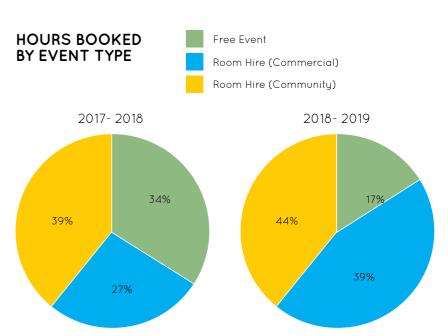
This year we committed to upgrading our rooms, replacing furniture and ensuring our rooms were able to compete with other room hire venues. We have maintained our 'community' feel, which is vitally important and makes us stand out from the rest but we made sure we retained a level of professionalism with presentation of the rooms and amenities. Our location, being so close to public transport, cafes and the city, makes our venue popular with not only locals, but others from further afield.

This year we had an increase in room hire, our prices were standardised and as a result we saw good growth.

We have replaced toys in our courtyard toy shed, which has refreshed this area, and we have added a bouncy castle to our kids' party packages. Our kids party packages, which are available Saturday and Sunday, are extremely popular, and a good source of revenue for the Centre. By updating these amenities, it has helped to increase our bookings.

ROOM HIRE & COURSES/WORKSHOPS





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MARKETING

This year we have received extremely good publicity for our many programs, events, markets and classes. with both the Mosman Daily and Northsider magazine supporting us. The support we get from local media is of great value to us and very much appreciated.

Our social media platforms have continued to grow. Both Facebook and Instagram work well for us, and the markets' platforms have grown considerably in recent months.

Both Facebook and Instagram are an integral part of our marketing strategy, especially for the markets. The interaction and immediacy of the media are an important tool for us, especially over the market weekend. Stallholders expect us to share their content on the day, as this encourages the public to their stalls, and promotes their products at the market, on the day. This helps keep stallholders loyal, also encourages new stallholders and the public to come on the day, and to future markets. The feedback from stallholders has been incredible. Our platforms have increased substantially (with no ad spend - only interaction and connection). A great result.

COMMUNITY

This year our focus has been on community, bringing everyone together and creating a welcome environment for our locals. A place that feels safe, a place they can come to: to meet people, socialise, learn, connect and feel a part of. I believe this year we have achieved this, through a number of initiatives such as; regeneration of the courtyard, our bridge club, knitting club, mums' groups and events that we organise such as 'kids fest', knitting for charity, and senior classes.

Better communication with our locals, people who use the centre and our local businesses has strengthened



our position in the community, and enabled others to see TKC as a central portal of the community.

CLASSES

We have had several new classes added this year. One of our most popular has been our Strength and Balance class. We started this class as a trial, and never expected it to be as popular as it has been. With a grant from North Sydney Council (much appreciated and needed), it enabled us to expand and put on an extra class for those most at need and less mobile. Some of these seniors did not leave the house, had little or no interaction with others, so to see them make friends and improve their health as a result has been an absolute highlight this year.

Our yoga and Pilates classes continue, with many booking out well in advance. They are extremely popular and continue to grow.

Our Mums and Bubs program was also a massive success. With a very big thank you to Norths for their support. Without them, this program would not exist. This is a program for mothers who are finding it tough. It is unlike any other program that exists. The mothers leave with not only professional help, but lifelong friends, a community of other mothers to help support them, and they continue to meet at our centre for many years afterwards. The value this adds to these mums is just incredible. The feedback we get from them often leaves us speechless. It's a great program that we are very proud of.

EVENTS

This year we hosted our first 'kids' festival'. It was a big hit and enabled us to showcase our rejuvenated courtuard and toys, and of course our 'for hire' bouncy castle. To say this event was a big hit is an understatement. It was booked out, and the best outcome was all the parents and children that attended, keep coming back. These events are important to us, not just to connect the community, which is always our main objective, but to also showcase what we have to offer.

25TH KIRRIBILLI GENERAL MARKET

Our annual seniors lunch event, in celebration of National Seniors Week, was a wonderful afternoon, with a record number of attendees. This event remains a highlight in our event calendar. The feedback we get from this is always so popular.

Our annual playgroup morning tea was a success. We hold a cultural event, which involves music, dance and fun. It is something the local kids and their parents look forward to each year, and with the help of North Sydney Council small grants, it enables us to make this event one to remember. It also brings together our community - which is always our objective.

SPECIAL MENTION

A very special mention to the wonderful Audrie Simons, from our bridge club who turned 100 in December. Audrie is a much-loved and valued member.

MARKETING MANAGER



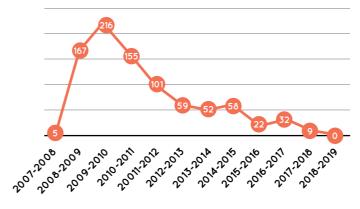
BRADFIELD PARK CARERS PROGRAM

The Bradfield Park Carers Program was established under Mental Health Respite Carer Support Funding by the Australian Government's Department of Social Services. The program started on 31 May 2008 and is currently funded until 31 May 2019. Initially scheduled to conclude 30 June 2018, we have had two subsequent extensions to our funding due to the delay in implementation of the new federally funded Integrated Carer Support Service.

As we have been aware of the need to conclude our service over the next six months, we have been programming with that in mind. We have been offering education and capacity building activities, rather than pure respite activities. We have been continuing some referral and advocacy to our existing clients and terminating any therapy work that we have offered in the past.

The graph below illustrates the winding up of our program over the last 18 months.

OF NEW CARERS BY YEAR



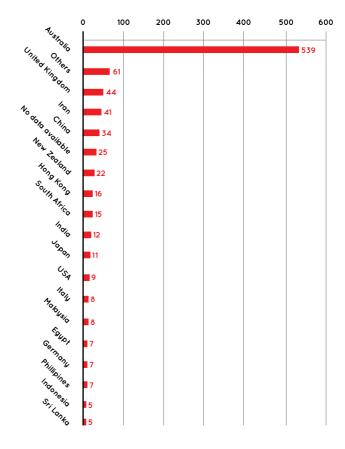
CLIENT FEEDBACK: I know where to come for advice and support. Bradfield Park is always very supportive and welcoming.

KEY RESULTS

As shown the number of carers that we have taken in to our program has significantly declined. While we are not taking on new clients, we continue to offer services to our existing clients. The table below illustrates the number of carers that we have had over the life of our program, in total 876.

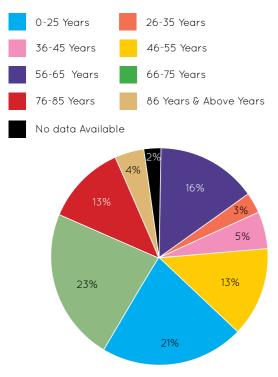
Currently the have 233 carers active in our program, reading our regularly news and remaining in contact with the information that we provide. The distribution of CALD clients remains roughly as shown below with a majority of clients born in Australia a significant proportion from China, Iran, UK and New Zealand. CLIENT FEEDBACK: We have been with this group since 2009 and you have provided the best support for us. All of the programs that we have attended have been very meaningful. We are sorry to see you go.

OF NEW CARERS BY COUNTRY OF BIRTH



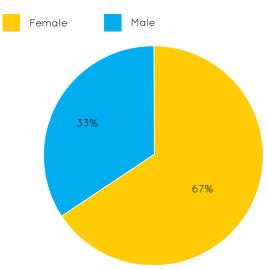
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OF CARERS % BY AGE GROUP



We continue to deliver many services to our aging population. 60% of our clients are aged over 55 years, only 16% were aged 25 years and under. As is common with carer programs around two thirds of carers who seek support are female.

OF CARERS % BY GENDER



PEER SUPPORT GROUP

Our volunteer Peer Support Group has been meeting monthly, we have been resourcing this group so that they can continue to meet after the conclusion of paid staffing for our program. This group will be staffed by trained volunteers. Bradfield Park staff are continuing to provide training, coaching and mentoring to these carers until the conclusion of our program.

CLIENT FEEDBACK: The best thing about the Bradfield Park Program has been the development of new skills and how to practice them. Mindfulness, mediation, selfcare, observing, active listening, emotional regulation, yoga, social awareness, wisdom, confidence and most important the feeling of acceptance and not being isolated.

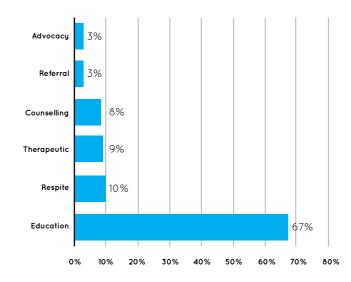
PSYCHO EDUCATION AND TRAINING

As part of our capacity building for our Peer Support volunteers we have focused on providing training courses over the last 12 months.

Just over two thirds of our client contact in this period has come through training opportunities.

CLIENT FEEDBACK: Bradfield Park Carers
Program offers a variety of different training
courses. I have learnt many new skills, that has
increased my capacity to provide a better care
for the person I care for. It has also enabled
me to understand the importance of self-care
without feeling guilt. In fact, this has helped me
and other carers to strengthen our relationships
with other carers and with the people we care
for. Bradfield Park Carers Program has been
a very important part of my carer life.

OF CARERS % BY EVENT TYPE



CLIENT FEEDBACK:

The benefits provided to me directly have profoundly influenced my caring role. I have been able to learn self-care by attending programs/activities, cost free training and development. For example DBT for carers therapy, Narrative Therapy. I have obtained a Mental Health First Aid Certificate for both Youth and Older Persons and an Accidental Counsellor Certificate and attended Peer Work Education Workshops, Accidental Trainers and Don't Make it Worse Programs.



MARKETS REPORT

The Markets in the last financial year have gone from strength to strength. Booking numbers have remained high at both Markets with the Art, Design & Fashion Markets booking out well in advance of each Market. The average stall booking rate being 215 stalls per Market.

Public attendance at all Markets is strong, even during the winter months and stallholders are generally happy with their Market results.

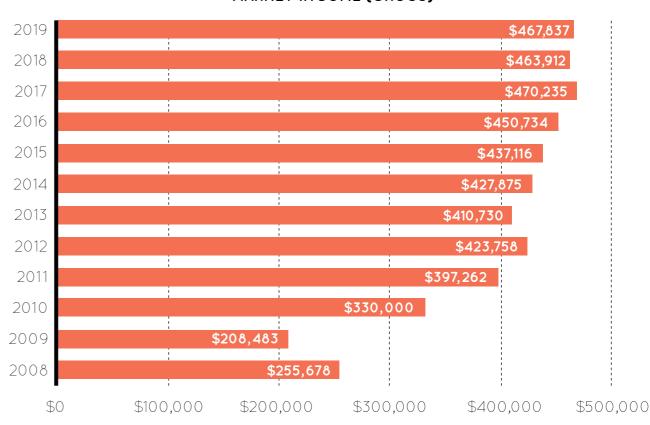
The Market is now fully

branded and five new branded marquees having been purchased making 13 available for hire.

The Markets run smoothly each Market due to the fine efforts of our very hardworking Markets Staff, Ari, Miti, Nick, Lewis, Gabriel & Bill. All credit due to them.

Paul Justelius-Wright

MARKET INCOME (GROSS)



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BOARD OF DIRECTORS

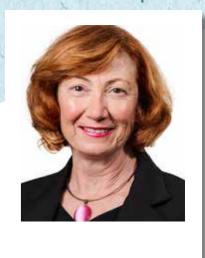












Jenny Rollo

CO-CHAIR

Jenny has been involved with TKC for the past decade. initially as a carer through the Bradfield Park Carers' Program, and then serving on the board since 2011 to help give back in a small way to the organisation that gave her so much. Jenny is a research scientist, writer and science communicator, and a strong Alzheimer's advocate, after caring for her own mother who lived with the disease. Jenny has more than 20 years' experience in both the academic and corporate sectors delivering creative solutions by drawing on her multidisciplinary technical, design and business development background.

Janet Gilbert

CO-CHAIR

Janet joined the Board in 2015 and has lived in Kirribilli since 1997. She started bringing her daughter to the playgroup each week back in 2004 and this connection inspired her to become a member of the TKC Board and contribute to the local community through that work. She is an employment lawuer with the Timber Trade Industrial Association and has been a solicitor since 1996. She is a member of the Law Society of New South Wales, Women in Super and a graduate member of the Australian Institute of Superannuation Trustees. Janet is also an employer representative director of an industry super fund.

Lyn Huxham

DEPUTY CHAIR (until June 2019)

Lun has served on the Board for nine years. She is a sales and marketing professional having worked extensively in the aviation and travel industry, and recently in real estate. Earlier careers spanning the architecture and legal professions have contributed to her extensive experience. Lyn has a Postgraduate Degree in Tourism Management and holds a current Certificate of Registration Property, Stock & Business Agents.

Jenny Turner

SECRETARY

Jenny has over 20 years' leadership experience in sales, marketing and operations. Providing services to clients locally and internationally. She has built and lead teams of inhouse sales development, account executives aligning behaviours and campaigns o strategy.

She established and managed the largest agile project management and change management training business in Australia.

Her mission is to improve productivity outcomes through reviewing and enhancing, processes, templates, tools and innovative new ways of working. Additionally, my coaching leadership style builds collaborative work environments to enable high performing sales teams.

Irene Bennett

TREASURER

Irene Bennett has served on TKC board for four years, and as the Treasurer for the last two. Her professional background is in pharmaceuticals, where she led Financial Planning and Analysis teams in Australia, USA and Switzerland. Most recently, she drove the launch of a new pharma company dedicated to Women's Health, and now is their Commercial Operations Lead.

Her commitment to TKC is driven by providing a hub for residents to connect and be part of a vibrant, caring community. In her spare time, she likes to stay close to home and is most likely to be found either in the gym or pool at North Sydney pool, at Milsons Park with her kelpie Maisy, having breakfast at Ricky's or dinner at Thai Fusion with her husband Jonathan, or browsing the Kirribilli Markets.

Efi Farmakalidis

(as at April 2019)

Efi Farmakalidis, B.Sc., M.Sc., Ph. D., Grad Dip Management. Efi was born and grew up in Cyprus. After completing her university education, she migrated to Australia in 1984. She has over 35 years' experience in the Food Sector and has worked in executive roles in Australia and Regional responsibilities for Asia. Europe, Middle East and Latin America. Her expertise is in the areas of corporate and social responsibility, corporate affairs, organization change, cross cultural management and staff coaching and development.

Efi has lived and worked in Australia, then moved to Asia to live in Bangkok and subsequently Singapore, while having management responsibility for teams in Europe, Middle East and Latin America. Efi currently runs her own consulting company and works for a variety of companies in the diary sector across Australia and New Zealand.







David Harold Cohen

(as at May 2019)

David Cohen lives in Milsons Point after downsizing from Pymble. He is the principal of a boutique law firm in the city specialising in litigation involving family, criminal and commercial cases.

Born in Melbourne, David moved to Sydney when his late brother needed better weather to help his symptoms of Cystic Fibrosis.

David and his wife, Ruth share two children, a daughter who lives in Los Angeles and a son who is studying Psychology at UNSW.

David enjoys reading escapist thrillers, watching European movies and walking around our neighbourhood. He loves the local sense of community and opportunities for involvement in maintaining the village atmosphere of our suburbs.



Sam Rockett

(as at April 2019)

Sam joined the Kirribilli community centre in March 2019.

A driven & passionate business sales professional with over fifteen years' experience developing business strategy through to development of significant sales growth across multinational and start-up businesses.

With a keen interest in business development, partnerships and marketing the opportunity to build on existing events and new innovative revenue streams with the current members was a key driver for joining the board.

International experience both in the UK & Australia across telecommunications, retail and professional services, Sam is delighted to be part of such an exciting, dedicated Centre in the community.

Ira Moentaco

(as at April 2019)

Ira Moentaco is the Director of Imira, specialising in the identification and development of talent, enhancing skills and abilities, to maximise business outcomes. A strategic and insightful organisational learning professional, Ira has successfully developed. delivered and implemented dynamic cultural change strategies and effective leadership programs for individuals and teams. She also specialises in the coaching and development of recent graduates, through to those in early careers, middle management and executive level. Ira is highly proficient in delivering on topics such as diversity, team development, customer centricity, communication and leadership programs that drive cultural change.

Kate Steenkamp

(will begin on 1st July) - consulted to the board in June.

Kate is Director of her own business that specialises in delivering solutions that unlock real potential and deliver true value. Her areas of expertise are in Transformation, Change and Human Resources and she has extensive experience in both the public and private sector. Kate supports a number of charities and is passionate about working with groups to build stronger community ties that deliver services which have a meaningful impact.

TKC STAFF

Thank you to our talented staff past and present. The following people were employed by The Kirribilli Centre from 1 July 2018 – 30 June 2019.

THE KIRRIBILLI CENTRE

Carl Piraino General Manager

Jodi Harvey Program and Marketing Manager
Justuna Delofski Front Office Administrator

Roger Hack Caretaker

KIRRIBILLI MARKETS

Paul Justelius-Wright Markets Manager

Stuart Crane Assistant Markets Manager (until October 2018)

Arindam Maiti Markets Assistant Anirudha Maiti Markets Assistant Lewis Cavender Markets Assistant

Nicholas Little Markets Assistant/Traffic Controller
William Norrie Markets Assistant/Traffic Controller
Gabhiele Kisaragi Markets Assistant (from January 2019)

BRADFIELD PARK CARERS PROGRAM

Lisa Liber Program Coordinator (from Jan 2018)

Akiko Tomioka Counsellor/Program Manager (until July 2019)

THANK YOU

OUR SUPPORTERS

Our supporters are individuals, families, local business, government and non-government organisations. To these supporters we wish to say thank you for your generous support this year. Together we have been able to respond to the needs and interests of our local community and create a vibrant place to live. Among our major supporters are:

- North Sydney Council
- Australian Government Department of Social Services
- Northside Community Forum
- North Sydney Leagues Club
- Partners in Recovery
- Our local Kirribilli business

OUR PARTNERS

Our partners are involved in the delivery of TKC services. They bring skills and expertise to ensure that we deliver work to the highest quality standards and reach as many people in our community as possible. Among our major partners are:

- Amateur Chamber Music Society
- Australian Chinese Community Association
- Crows Nest Centre
- Greenway Tenants Group
- Yarn on a Stick/Friday Knitting Group
- Uniting Care Mental Health
- Lifeline Northern Beaches
- Lower North Shore Community Transport
- North Sydney Community Centre
- North Sydney Council
- Partners in Recovery
- St Aloysius' College
- TAFE Crows Nest

OUR VOLUNTEERS

It would not be possible to achieve all that the TKC does without the efforts of our extraordinary volunteers. We wish to say thank you for dedicating your time and talents to the Centre and for the positive impact that you have made on the community. All of our volunteers are too numerous to list here, but we wish to acknowledge our regular volunteers that turn up week after week to assist in this important work. Special mention to our long-term volunteers Jean Marin, Gretel Jones and Shahla Jalili.

- Jean Martin
- Gretel Jones
- Elizabeth GervayAnthony Rustuccia
- Efi Carr
- Shahla Jalili
- Terry Kemp
- Andrew Corish
- Dick Helle
- Joan Brodie

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FINANCIAL HIGHLIGHTS

FOR THE YEAR ENDED 30 JUNE 2019

ITKC successfully continued to deliver much appreciated community amenities and services, despite facing reduced levels of funding from the Department of Social Services for the Carer's Program (reduced by \$219,111 or 40% compared to the prior year). The financial sustainability of TKC is really due to the strength of the Kirribilli Markets, with market income continuing to be by far the largest single source of revenue for TKC, accounting for 46% of its aross revenue. The Kirribilli Markets also contributes immeasurably to the vibrancy of our local community, attracting visitors from near and far, and we are proud of the competitive prices we continue to offer to market stall holders year on year.

With no scope to expand the Markets, mounting pressure was placed to grow and expand other current streams of income such as Room Hire and Courses & Workshops. This has been executed with resounding success, with the combined income growing by 13% since the previous year, and now contributing 18% of gross revenue (compared to 12% in 2018). TKC continues to host a variety of clubs, groups, performances, meetings, adult and children's parties and community events, clearly demonstrating how it is garnering a strong reputation as a venue of choice in the local area.

North Sydney Council has continued to provide valued support during the year, with recurring funds for Mental Health Respite and Wellness programs. Small grants were also provided for the Community Weekly Lunch, the Seniors Festival, seniors exercise classes, baby massage and African drumming.

With the transition of service funding to the National Disability Insurance Scheme (NDIS), funding for our Carers Support Program from the Department of Social Services was planned to cease as of 30 June 2019. However transitional funding, albeit at a reduced level has now been extended into the 2019-2020 financial year.

The Board of Directors and Management of the Centre continue to work together to manage the transition, ensuring that the Carers are supported and well prepared for the future.

Mainly due to the gradual dismantling of the Carers Support Program, it has been a challenging year of rationalisation and consolidation at TKC, which the staff and board have been preparing for over the past few years. In the 2018-2019 financial uear, expenses decreased bu \$143,275 (14%) compared to 2017-2018. The largest savings in expenses have been in the Carer's Program particularly in direct program and employment costs, in line with the reduced level of funding from DSS. Management continues to work hard to stay within budget, and to maintain a year on year surplus to ensure TKC survival for many years to come. Significant investment was made to improve the look and feel of the hire rooms, including new furniture and fittings. that has greatly enhanced the experience for the community when visiting TKC for business or pleasure.

The Board would like to take this opportunity to thank all the TKC supporters during the year - North Sydney Council, the Department of Social Services, North Sydney Leagues Club, and most importantly, our committed staff and volunteers, led by our General Manager, Carl Piraino. They all do an outstanding job, enriching our community in the process.

Irene Bennett

TREASURER



FINANCIAL OVERVIEW

KIRRIBILLI NEIGHBOURHOOD CENTRE CO-OPERATIVE LIMITED ABN 49 171 540 646

DIRECTORS' REPORT

Your directors present their report on the Co-Operative for the financial year ended 30 June 2019.

Directors

The names and particulars of the directors of the co-operative holding office during or since the end of the financial year are:

Janet Gilbert Jenny Rollo Irene Bennett Efi Farmakalidis (Appointed on 3 April 2019) Lyn Huxham (Resigned on 19 June 2019) Robert Porter (Resigned on 23 March 2019)

Jenny Turner Robert Keen Ira Moentaco (Appointed on 3 April 2019) Sam Rocket (Appointed on 3 April 2019)

Cathryn Gross (Resigned on 8 November 2018)

The directors listed above fulfil their duties in an honorary capacity and are not remunerated for their service.

Principal activities and performance

The principal activities of the co-operative during the course of the financial year were to provide services to the

There were no significant changes in the nature of the activities of the co-operative during the year.

The surplus of the co-operative for the year ended 30 June 2019 was \$81,459 (2018: \$150,575 surplus).

Review of operations

In the opinion of the directors the co-operative's operations during the year performed as expected.

Dividends

In accordance with the co-operative's rules, no dividends, distributions or rebates may be paid to the members of the co-operative.

Future developments

The Mental Health Respite Carer Support Activity, fund by The Department of Social Services, will cease in November 2019. The Co-operative expects to maintain other operations and explore other developments in future financial years.

Environmental issues

The Co-operative's operations are not regulated by any significant environmental regulation under a law of the Commonwealth or of a state or territory.

DIRECTORS' REPORT (Cont.)

After balance date events

The Mental Health Respite Carer Support Activity, fund by The Department of Social Services, will cease in November 2019.

No other known matters or circumstances have arisen since the end of the financial year which significantly affected or may affect the co-operative's operations, the results of those operations or the state of affairs of the co-operative in future years.

Indemnities given to, and insurance premiums paid for auditors and officers

The Co-Operative has not during or since the end of the financial year, indemnified or agreed to indemnity any current or former officer or auditor of the Co-Operative against a liability incurred as such by an officer or auditor.

Proceedings on behalf of Company

No person has applied for leave of Court to bring proceedings on behalf of the Co-Operative or intervene in any proceedings to which the Co-Operative is a party for the purpose of taking responsibility on behalf of the Co-Operative for all or any part of those proceedings.

The Co-Operative was not a party to any such proceedings during the year.

Auditor's independence declaration

The auditor's independence declaration is set out on page 20 and forms part of the directors' report for financial year ended 30 June 2019.

This report is made in accordance with a resolution of the directors:

Director

Dated: 30 August 2019

STATEMENT OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME FOR THE YEAR ENDED 30 June 2019

	Note	2019 \$	2018 \$
CLASSIFICATION BY NATURE			
Revenues from ordinary activities	2	981,480	1,193,872
Employee benefits expense		(539,142)	(570,839)
Depreciation		(36,575)	(62,395)
Other expenses from ordinary activities		(324,304)	(410,063)
Surplus from ordinary activities	_	81,459	150,575
Accumulated funds at the beginning of the financial year		518,460	367,885
Accumulated funds at the end of the financial year	_	599,919	518,460

BALANCE SHEET AS AT 30 June 2019

	Note	2019 \$	2018 \$
CURRENT ASSETS Cash and cash equivalents Receivables Inventories Other TOTAL CURRENT ASSETS	3 4 5 _	759,340 5,847 509 28,897 794,593	622,399 6,363 178 21,176 650,116
NON-CURRENT ASSETS Property, plant and equipment TOTAL NON-CURRENT ASSETS	6 _	<u>-</u>	<u>-</u>
TOTAL ASSETS	_	794,593	650,116
CURRENT LIABILITIES Payables Other Provisions TOTAL CURRENT LIABILITIES	7 8 9 _	72,118 52,924 38,418 163,060	20,637 55,786 31,194 107,617
NON-CURRENT LIABILITIES Provisions TOTAL NON-CURRENT LIABILITIES	9 _	31,214 31,214	24,040 24,040
TOTAL LIABILITIES	-	194,674	131,657
NET ASSETS	=	599,919	518,459
FUNDS Accumulated funds	-	599,919	518,459
TOTAL FUNDS	=	599,919	518,459





STATEMENT OF CASH FLOWS FOR THE YEAR ENDED 30 June 2019

	Note	2019 \$	2018 \$
Cash flows from operating activities:			
Receipts from members and customers Payments to suppliers and employees Interest and dividends received Net cash (outflow)/inflow from operating activities	10 _	1,074,280 (912,549) 11,785 173,516	1,239,005 (1,110,340) 7,169 135,834
Cash flows from investing activities:			
Payment for property, plant and equipment Net cash (outflow) from investing activities	_ _	(36,575) (36,575)	(56,596) (56,596)
Net increase/(decrease) in cash held Cash at the beginning of the financial year		136,941 622,399	79,238 543,161
Cash at the end of the financial year	3	759,340	622,399

DIRECTORS' DECLARATION

The directors have determined that the Co-Operative is not a reporting entity and that this special purpose financial report should be prepared in accordance with the accounting policies described in Note 1 to the financial statements.

The directors of the Co-Operative declare that:

- 1. The financial statements and notes, as set out on pages 4 to 17 are in accordance with the Australian Charities and Not-for-profits Commission Act 2012 and the Co-Operatives Act 1992 (NSW) and:
 - (a) comply with Accounting Standards as described in Note 1 to the financial statements, the Australian Charities and Not-for-profits Commission Act 2012 and the Co-Operatives Act 1992
 - (b) give a true and fair view of the Co-Operative's financial position as at 30 June 2019 and of the performance for the financial year ended on that date.
- 2. In the directors' opinion there are reasonable grounds to believe that the Co-Operative will be able to pay its debts as and when they become due and payable.

This declaration is made in accordance with a resolution of the board of directors:

Director

Dated: 30 August 2019

Treve Benoott



INDEPENDENT AUDIT REPORT TO THE MEMBERS

Audit Report

We have audited the financial report of Kirribilli Neighbourhood Centre Co-Operative Limited for the financial year ended 30 June 2019, as set out on pages 4 to 18. Typically with non profit Co-Operatives, it is not practicable to maintain an effective system of internal control over income from market days, donations and fundraising activities until the income is recorded in the accounting records. Accordingly, our audit in relation to these activities was limited to the transactions once recorded.

In our opinion, subject to the effects of such adjustments, if any, as might have been determined to be necessary had the limitation referred not existed, the financial report of Kirribilli Neighbourhood Centre Co-Operative Limited presents fairly, in all material respects, the financial position as at 30 June 2019 and of its financial performance for the year then ended and are in accordance with the Australian Charities and Not-for-profits Commission Act 2012 and the Co-Operatives Act 1992 (NSW).

Directors Responsibility

The directors of Kirribilli Neighbourhood Centre Co-Operative Limited are responsible for the preparation of the financial report that gives a true and fair view in accordance with Accounting Standards as described in Note 1 to the financial statements, the Australian Charities and Not-for-profits Commission Act 2012 and the Co-Operatives Act 1992 (NSW); This responsibility includes establishing and maintaining internal controls relevant to the preparation of the financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the directors are responsible for assessing the ability Kirribilli Neighbourhood Centre Co-Operative Limited, to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intend to liquidate the Entity or to cease operations, or have no realistic alternative but to do so.

Auditor's Responsibility

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

INDEPENDENT AUDIT REPORT TO THE MEMBERS (Cont.)

Auditor's Responsibility (cont.)

As part of an audit in accordance with the Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the internal controls of Kirribilli Neighbourhood Centre Co-Operative Limited.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the management committee.
- Conclude on the appropriateness of the directors' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the ability for Kirribilli Neighbourhood Centre Co-Operative Limited to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Entity to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the directors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide the directors with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

Benbow & Pike **Chartered Accountants** Suite 401, 54 Miller Street NORTH SYDNEY NSW 2060 **Gerard J Abrams** Partner

Dated: 30 August 2019

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AUDITOR'S INDEPENDENCE DECLARATION UNDER SECTION 60-40 OF AUSTRALIAN CHARITIES AND NOT-FOR-PROFITS COMMISSION ACT 2012 TO THE DIRECTORS

I declare that, to the best of my knowledge and belief, during the financial year ended 30 June 2019 there have been:

- 1. no contraventions of the auditor's independence requirements as set out in the Australian Charities and Not-for-profits Commission Act 2012 in relation to the audit; and
- 2. no contraventions of any applicable code of professional conduct in relation to the audit.

Benbow & Pike **Chartered Accountants** Suite 401, 54 Miller Street North Sydney NSW 2060

Gerard J Abrams

Partner

Dated: 30 August 2019

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